



Professional Academy of Dance NI

PAD NI Cancellation and Refund Policy

At PAD NI, we strive to provide quality dance education and an exceptional learning experience for all our students. We understand that circumstances may change, leading to adjustments in class attendance. This cancellation policy outlines the procedures and options available to you in the event that you need to cancel your participation in a class.

Refund Policy:

Once the term has commenced and fees have been paid, PAD NI does not offer refunds if you choose not to attend a class for any reason.

Transfer to Another Class:

If you decide that you no longer wish to attend a particular class after the term has started, PAD NI offers the option to transfer the fees paid to another class of your choice, subject to availability and age appropriateness of the pupil. To avail of this option, you must notify us within a specified timeframe, typically within the first two weeks of the term.

Make-up Classes due to Illness:

We understand that illness can sometimes hinder class attendance. If your child is unable to attend a class due to illness, PAD NI allows you to make up for missed classes by attending an equivalent class if space is available and the age of the child aligns. Make-up classes must be scheduled and completed within the same term and are subject to availability.

Classes in Lieu for Illness:

Any classes missed due to illness can be replaced with equivalent classes, subject to availability and age appropriateness. These classes in lieu must be utilized before the current term concludes. Unfortunately, unused classes in lieu cannot be carried over to subsequent terms.

Class Cancellations by PAD NI:

In the event that a class is cancelled due to unforeseen circumstances such as staff illness or other situations, a credit will be applied to your account. This credit will be deducted from your fees for the next term.

Accommodation for Unforeseen Situations:

We understand that life can present unexpected challenges. In such cases, PAD NI will make every effort to accommodate your situation where possible. Please communicate with us as soon as you become aware of any unforeseen circumstances affecting your ability to attend classes.

It is important to note that the terms and conditions outlined in this cancellation policy are designed to ensure fairness and consistency for all our students and their families. We appreciate your understanding of our policies and commitment to maintaining the quality of our dance education program.

If you have any questions or concerns regarding this policy, please do not hesitate to contact our administrative team for clarification. Your satisfaction and the success of your dance journey are of utmost importance to us.

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